



**Position:** Clinical Case Manager (Downtown LA)  
**Department:** Permanent Housing Services

*OPCC and Lamp Community are now one.*

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## **Summary**

The PHS Clinical Case Manager will work with clients to assess housing stability, provide stabilization services, and coordinate multiple services to meet each client's specific needs.

## **Essential Duties & Responsibilities**

1. Provide on-site services, meeting housed clients where they are in order to improve quality of life and health outcomes
2. Assess mental health service needs of clients
3. Engage clients in developing mutually agreed-upon goals documented in each client's confidential service plan
4. Provide crisis intervention and clinical case management services to clients
5. Link clients with appropriate medical, mental health, substance abuse, and vocational resources
6. Assist clients in obtaining all benefits to which they are entitled
7. Provide opportunities for clients to build a supportive peer community
8. Link clients to Wellness Program, which provides skills based substance abuse interventions, as well as other community substance abuse linkages as appropriate
9. Network with agency and outside service providers, ensuring client access to appropriate resources
10. Complete all charting in a timely manner
11. Collaborate and communicate effectively with police officers and local hospital staff to reduce police contact and ED visits by targeted population
12. Work effectively on an interdisciplinary team

## **Qualifications**

1. Master's degree in a mental health field
2. Demonstrated knowledge of clinical case management
3. Experience in dealing with issues faced by population served (serious mental illness, substance addiction, and physical health problems)
4. Excellent writing and charting skills
5. Knowledge of community resources
6. Committed to improving the community through empowerment and dignity
7. Ability to self-motivate, work independently, and communicate effectively
8. Able to work collaboratively as part of an interdisciplinary team
9. Valid CA Driver's license, reliable car, auto insurance, and an acceptable driving record

OPPC/Lamp offers a competitive salary and excellent benefits. We conform to all the laws, statutes, and regulations concerning equal employment opportunities and affirmative action. We strongly encourage women, minorities, individuals with disabilities and veterans to apply to all of our job openings. We are an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, gender, sexual orientation, gender identity, or national origin, age, disability status, Genetic Information & Testing, Family & Medical Leave, protected veteran status, or any other characteristic protected by law. We prohibit Retaliation against individuals who bring forth any complaint, orally or in writing, to the employer or the government, or against any individuals who assist or participate in the investigation of any complaint or otherwise oppose discrimination.

**Apply with salary expectations, cover letter, and resume via email**

jobs@lampcommunity.org

OR

**Mail:**

OPCC/ Lamp Community Human Resources

1453 16th ST Santa Monica, CA 90404

OR

**Fax:**

323-940-4759